**Curriculum Vitae**

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Department of Tourism and Travel Management

Faculty of Tourism

Nha Trang University

02 Nguyen Dinh Chieu St., Nha Trang City, Vietnam

**EDUCATION**

## **MSc Economics 2010**

Tromso University, Norway

## **Bachelor of English Language 1999**

## Thuongmai University, Vietnam

## **Bachelor of Business Administration 1999**

## Thuongmai University, Vietnam

**RESEARCH INTERESTS**

Human resources in Tourism

Sustainable tourism

**RESEARCH EXPERIENCE**

8 year-experience in research of human resources in tourism

**TEACHING RESPONSIBILITY**

#  Undergraduate:

# Tourism and travel modules

* Economics and management modules

**PUBLICATIONS and PRESENTATIONS**

# Journals

* Developing human resources for tourism in Khanh Hoa in the context of international integration, (2017 - 2019). Provincial project
* Evaluate the satisfaction of Chinese tourists to the quality of Nha Trang - Khanh Hoa island tours, (2017). Industry and Trade magazine, 7.

**Presentations**

* Training high-quality human resources for the integration period, (2015). National Scientific Conference of "Psychology - Education in Tourism Business development and Human resources in Vietnam".
* Responsible employment in the tourism industry, (2015). National Scientific Conference of "Psychology - Education in Tourism Business development and Human resources in Vietnam".
* Criteria for evaluating high-quality tourism human resources, (2016). National Scientific Conference of "Training of high-quality tourism human resources - Current situation and solutions".
* Innovating the method of training human resources to meet the needs of socio-economic development, (2016). Nha Trang University Scientific Conference.
* Challenges in the development of small and medium-sized tourism enterprises in Khanh Hoa, (2018). Nha Trang University Scientific Conference of "Coastal and socio-economic development in the context of integration"
* Motivations of tourists coming to Nha Trang, Khanh Hoa, (2018). Nha Trang University Scientific Conference of "Coastal and socio-economic development in the context of integration"
* Opportunities of higher education and training in time of the industrial revolution 4.0, (2019). Nha Trang University Scientific Conference "Impact of Industry 4.0 on sustainable tourism development in Khanh Hoa".